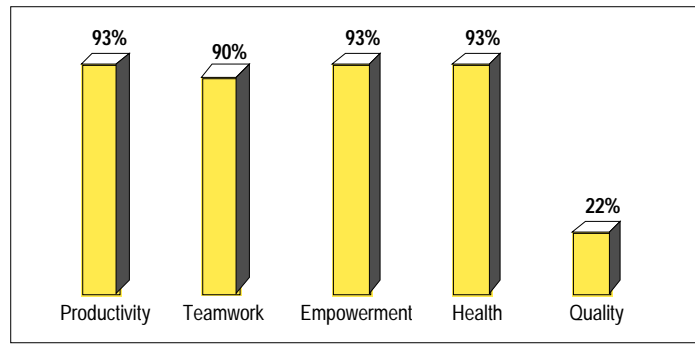


International Electronics Company

The basic premise of the Inner Quality Management® (IQM) program is that individuals think and act more effectively when they achieve synergy of intellectual, intuitive, and emotional intelligence. The IQM program teaches simple tools to help people use this synergy to attain and sustain high performance. Below are the results of a series of research and training programs designed for a Fortune 100 company. These results indicate that when individuals operate at their greatest potential, an organization maximizes its productivity and quality.

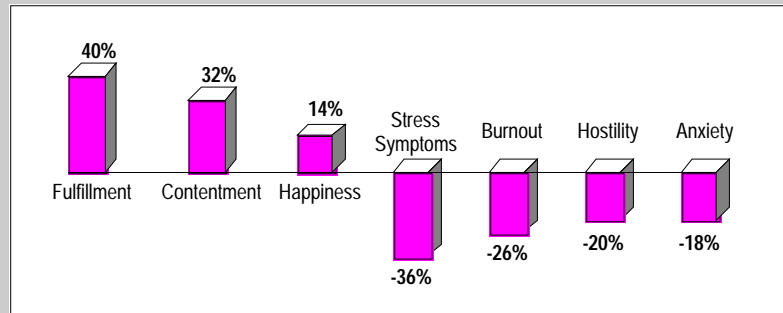
Improvements in Productivity, Quality, and the Bottom Line

Dramatic improvements in productivity with an overall **22% increase in quality** were achieved. The manager and the supervisor of one group of participants confirmed that these results matched their observations and expressed the desire for more people to receive the training as soon as possible. Through 1999, over 3000 people have been trained.



Significant Improvements in Participant Attitudes

Improvements in participants' attitudes were consistent with the improvements in productivity and quality of work.



Major Improvements in Health & Reduction of Stress Symptoms

At the beginning of the training, 26% of the participants were hypertensive; six months later **all** had achieved normal blood pressure. No other interventions such as diet or medication were used.

